# Captain Whitney A. Sherrill

# DLA Customer Service Representative (CSR)

# OPERATION IRAQI FREEDOM

# October 2003-February 2004

# Overview

**Deployment Processing**

**Location and Climate of Mosul Iraq**

**Daily Duty as a CSR Supporting the 101st Airborne Division**

**Reflection/Conclusion/Questions**

# Air Assault—Army Style!

# Air Assault—Air Force Style!

Urfa
Al Qamishli
Zakhu
Dahuk
Aqrah
Maragheh
Mahabad
Zanjan
Al Hasakah
Tall 'Afar
Mosul
Rayat
Sinjar
Irbil
Qal'at Dizah
IRAN
As Sulaymaniyah
Kirkuk
Dayr az Zawr
Sanandaj
Ba'iji
Tikrit
SYRIA
Al Qa'im
Khanaqin
Bakhtaran
Samarra
Al Hidithah
Mandali
Baqubah
IRAQ
Ar Ramadi
Llam
Khorramabad
Baghdad
Al Fallujah
Ar Rutbah
Tigris
Karbala
Al Kut
Al Hillah
Dezful
An Najaf
Ad Diwaniyah
Al Hayy
Nukhayb
Al 'Amarah
Euphrates
Ahvaz
IRAQ
National Capitol
Province Capitol
City
Airfield
Primary Road
0 50 100
Miles
As Samawah
An Nasiriyah
Ar'ar
Khorramshah
Al Basrah
As Salman
Abadan
SAUDI ARABIA
Umm Qasr
Makhranat Busayyah
Rafha
Al Jahrah
Kuwait

# Daily Duties of a CSR

- You are DLA!
- Attend Meetings (Situational Awareness is Key!)
- Micromanage
- Parts Expedite
- Problem Solve

# UH-60s, AH-64s

# The Office

# Living Area-Mosul AAF

Trailer Life is Good!

**Rain + Dirt =**

# Mud

# DLA Supporting the Warfighter!

## One Down...

## Many More to Go!

# Things that go

# Goin’ Home!

# I Love C-130s!

# Conclusion/Reflection

- No “unimportant” jobs
- Immense Operation Requires Unwavering Support
- Proud to Serve